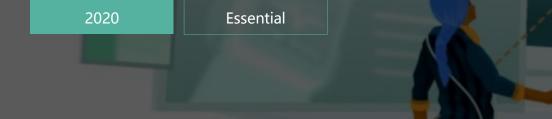
2020 Essential

Report on Emergency Management of Corporates during Novel Coronavirus Pneumonia (NCP) Outbreak

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Research Background

<u>– Martec</u>

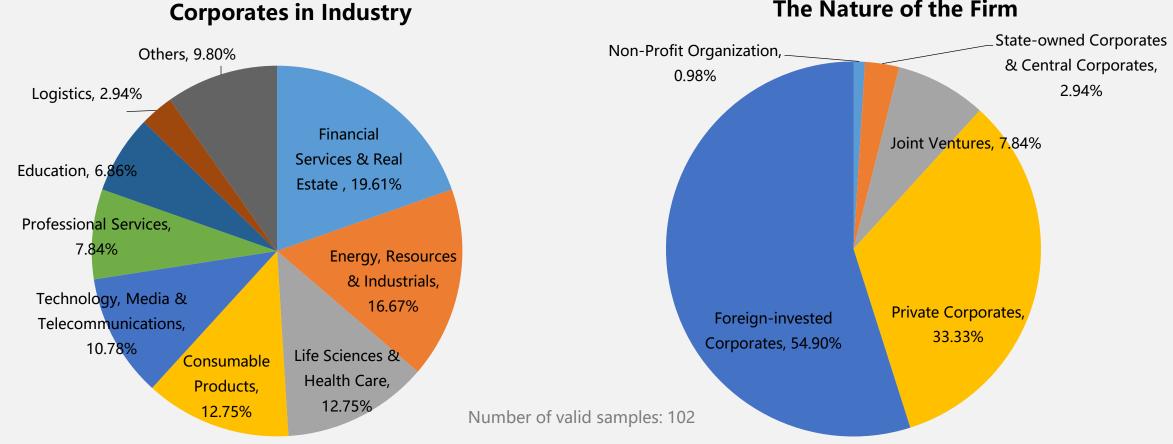
Partner

Since the end of 2019, the outbreak of the new coronavirus pneumonia has attracted national and widespread global attention. Ordering Party committees and governments at all levels have made all-out efforts to prevent and control the outbreak. It also puts forward new challenges and new requirements for corporates' emergency management. In order to have a deep understanding of corporates' response and solutions of the outbreak. Essential organized this questionnaire survey project. We are working with all the participants to fight the virus in a different way. We hope our report will be helpful to your corporates management in special period!





Corporates Background Information



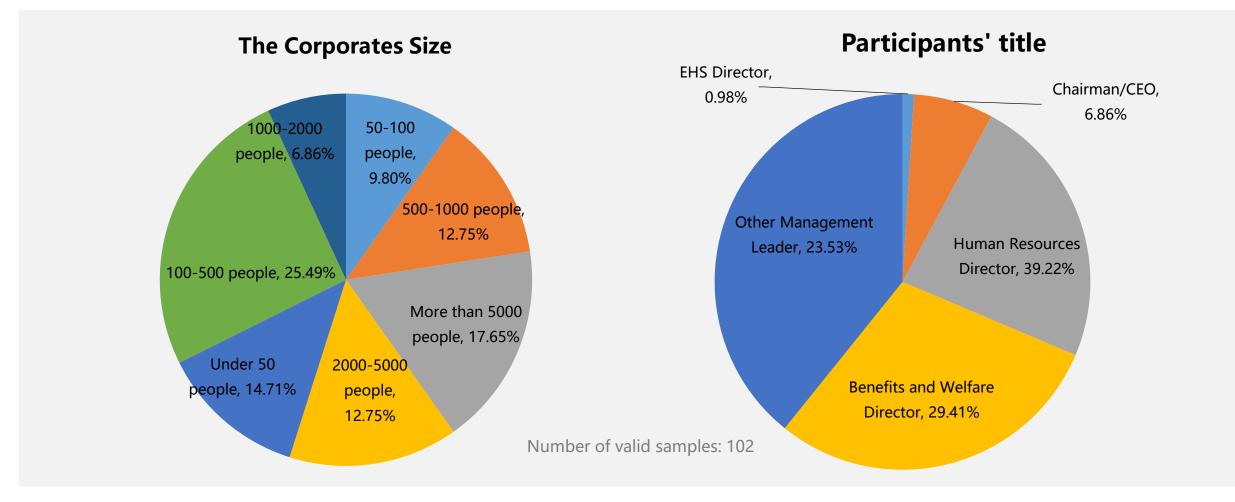








Corporates Background Information



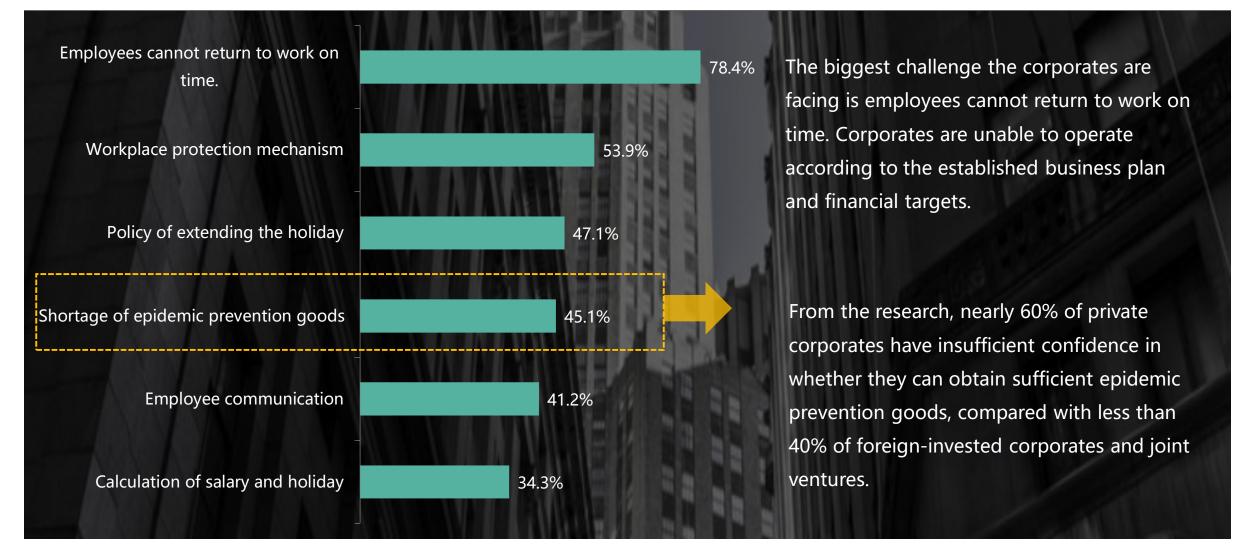




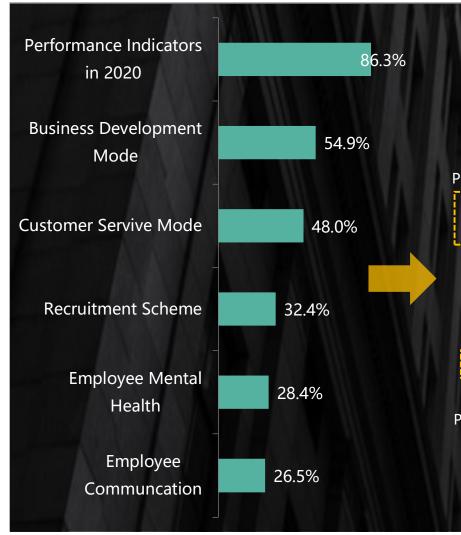
1. What Are the Main Management Challenges for Your Corporate during the Outbreak?

<u>–</u>Martec

Partner







<u>–</u>Martec

Partner

Various measures taken to cope with the outbreak have already had an impact on corporates in different industries. The majority of participants think the corporate' s performance indicators will decline in 2020.

Performance Indicators in 2020	100.0%
Business Development Mode	62.5%
Customer Servive Mode	62.5%
Recruitment Scheme	37.5%
Employee Mental Health	25.0%
Employee Communcation	12.5%

Recruitment Scheme	.6%
Business Development mode	.6%
Performance Indicators in 2020	.6%
Customer Service Mode 54.5	5%
Employee Communication 36.4%	
Employee Mental Health 36.4%	

Besides performance indicators, participants from professional services corporates think customer service mode and business development mode will have significant change as a result of the outbreak.

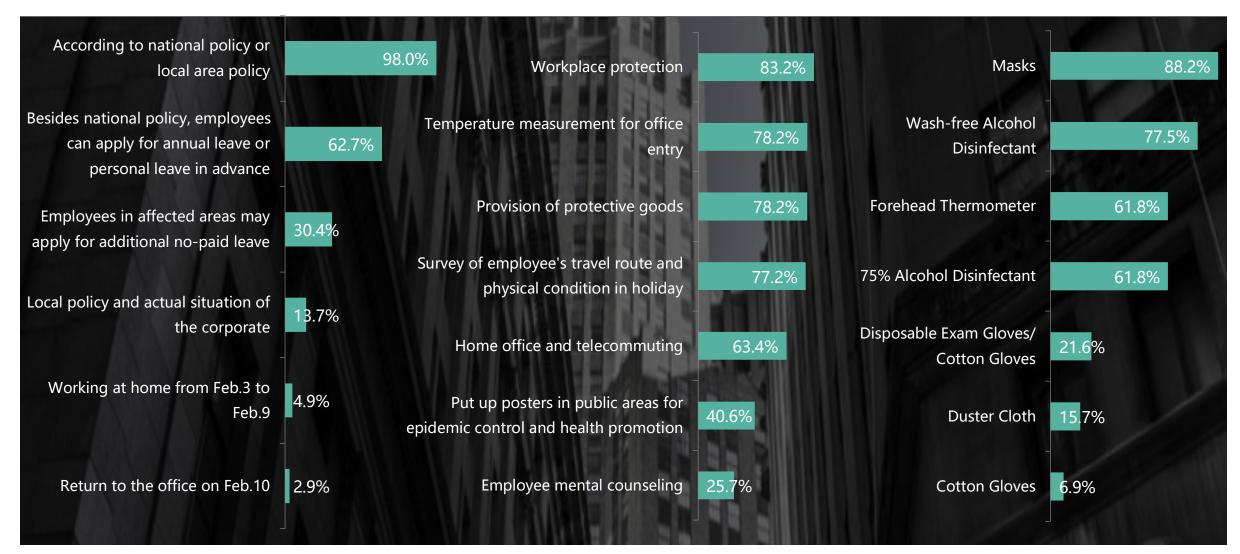
Participants from Technology and IT think recruitment scheme will be affected.



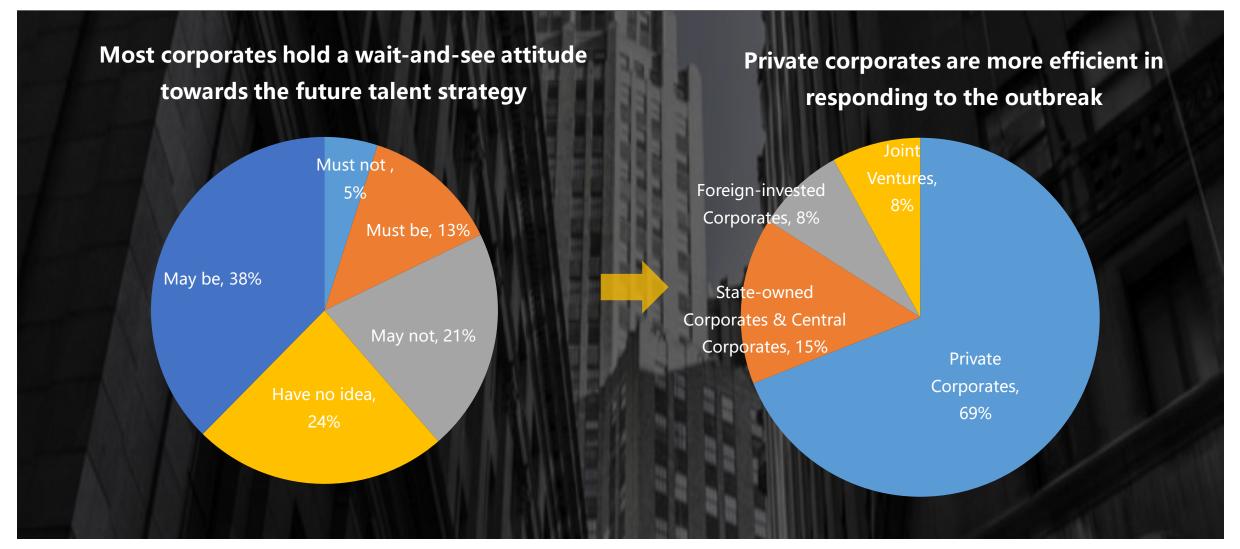
3. Corporates Delay of Work Resumption and Precaution at Workplace

<u>–</u>Martec

Partner

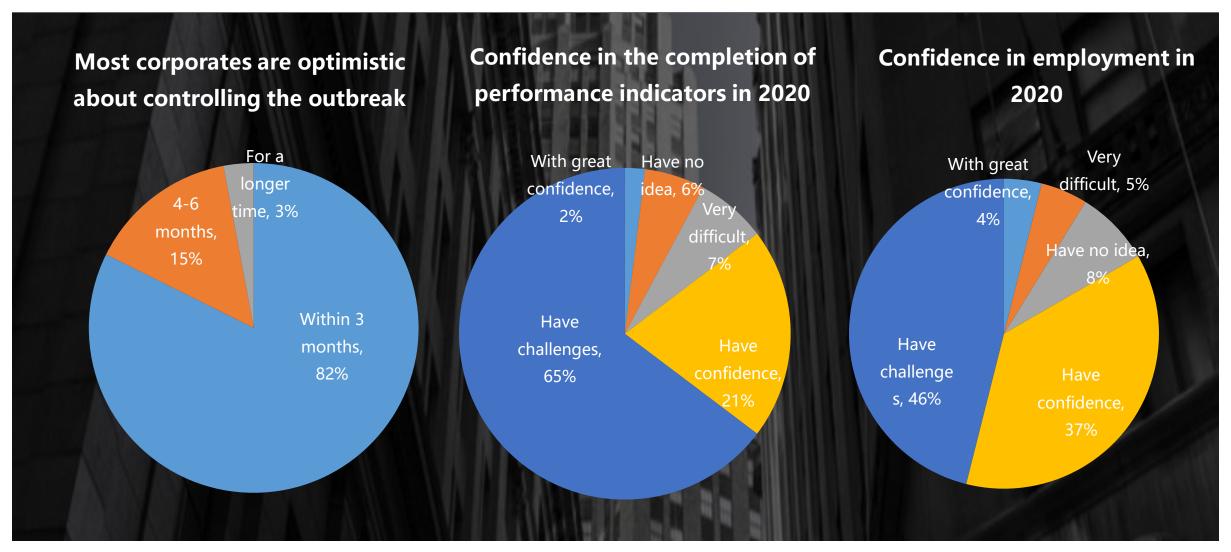
















Core findings



- The biggest challenge the corporates are facing is employees cannot return to work on time.
- Nearly 60% of private corporates have insufficient confidence in whether they can obtain sufficient epidemic prevention goods, compared with less than 40% of foreign-invested corporates and joint ventures.
- Education, real estate and other industries are the top three industries who choose the biggest challenge the corporates are facing is "employees cannot return to work on time".

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Partner Addree
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- Most of corporates think the main impact of the outbreak is "performance indicators will fall in 2020" and the rate will high to 86.3%.
- Participants from professional services corporates think customer service mode and business development mode will have significant change as a result of the outbreak.
- Participants from Technology and IT corporates think recruitment scheme will be affected.
- Industries of professional services, consumable products and real estate are the top three industries who choose "performance indicators will fall in 2020".



- To ensure employees ' health and safety, 98% of corporates set rework time according to national policy or local area policy.
- Workplace protection, temperature measurement for office entry and provision of protective goods are the top three safety measures.
- Mass, wash-free alcohol disinfectant are the first choice of provision of protective goods when employees return to work.



About Us

Essential provides high quality employee benefit solution for corporates, helping them reduce costs while improving employee health. Our services include insurance brokerage, health check-up, health management and benefit project design. Essential have 300+ medical institutions are covered in Asia, 200+ annually to serve corporate customers and service accumulated 1,000,000+ employees. For ten years, Essential has become a respected company in the field of employee health and benefit management. We will always create higher value for our clients through continuous innovation and service.



Outbreak

- Management response training
- Psychological counseling for employees in the outbreak
- Physical and mental health in isolation period

Contact us: Shawn Ruan <u>shawn.ruan@ehnasia.com</u> Scan the QR code and add contacts for consulting





