

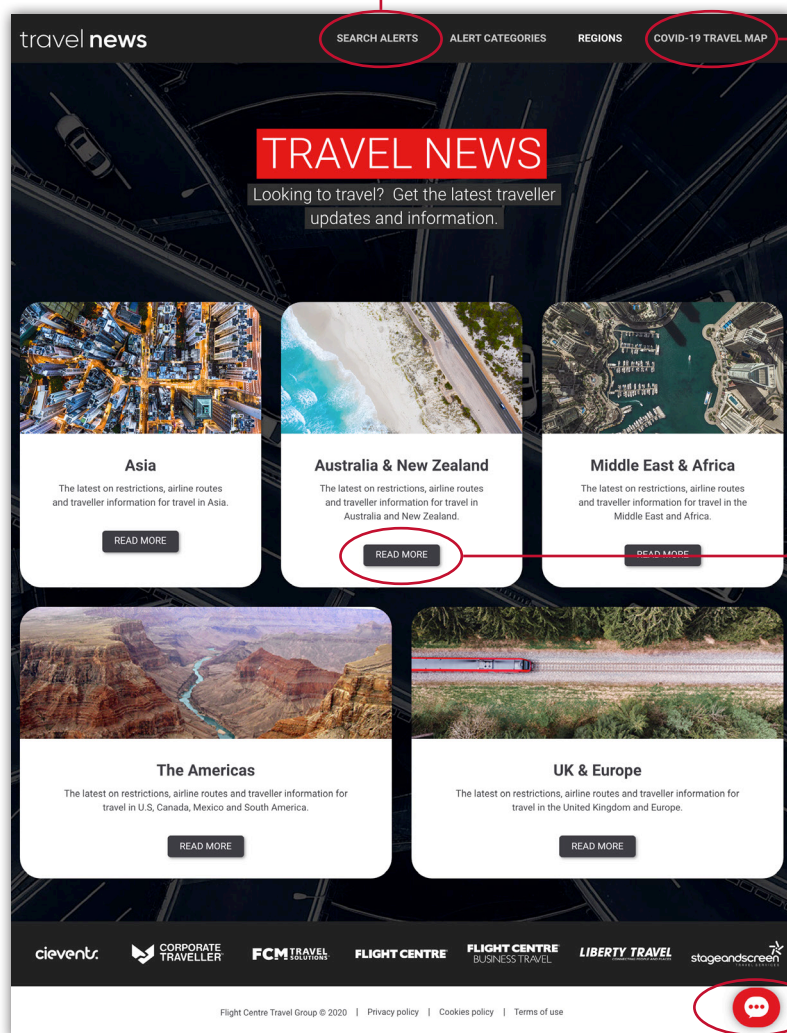


## Traveller Hub

At FCM Travel Solutions we are ramping up our duty of care support for customers significantly, starting with the launch of Traveller Hub, an interactive resource providing extensive up-to-date Covid-19 travel information.

### Access:

- Directly at [fctgtravelnews.com](http://fctgtravelnews.com)
- Via [fcmtravel.com](http://fcmtravel.com)
- Via FCM Hub technology platform
- AI Powered Chatbot



### Travel Alerts

Users can search by supplier category, country or region for the latest news on border changes and restrictions; airline routes and safety procedures for travellers; hotel re-openings and hygiene measures; as well as rail travel and car hire announcements.

### COVID-19 Travel Map

A live interactive map, delivered by travel safety specialist Sitata, which shows areas to avoid, key travel information like physical distancing rules, number of Covid-19 cases per country & recovery rates.

### Traveller Information

This also houses the latest region specific travel alerts as well as traveller resources including tips, frequently asked questions and useful links to help customers plan and pack for their next trip safely, hygiene measures; as well as rail travel and car hire announcements.

### AI Powered ChatBot

AI conversation-based messaging tool provided by cutting-edge technology developer Landbot. This powerful chatbot enables users to seek answers to any COVID19-related travel questions in a live chat environment which can then be emailed to the end user.

For queries, please reach out to FCM Business Development Manager in Shanghai, Derek Xiang ([derek.xiang@cn.fcm.travel](mailto:derek.xiang@cn.fcm.travel))

**FCM TRAVEL SOLUTIONS**